



Shipping and Returns

We aim to process orders within 1-2 days. Your parcel will be delivered by Royal Mail or My Hermes depending on the size of your order. We will occasionally use a different courier company. This timescale may change during busy periods.

Should a customer wish to return an item due to one of the listed reasons in the return policy. The Little Shop of Mindfulness will cover the cost of delivery. For any reason outside of the three listed exclusions, the customer will be responsible for return delivery charges. For example, wrong item ordered, or customer changed their mind.

We cannot be held liable for goods lost in transit. We obtain proof of all postage which will be emailed to you upon request.

You will have the option to add signed for delivery at the point of purchase. This provides full tracking of your item.

You have the option to post 1st or 2nd class.

Exchanges/Returns that will not be granted

We will not offer a refund for the following reasons:

- Sale item purchased with known defects or damage described in the listing
- Damaged an item trying to repair yourself or getting someone else to attempt a repair for you
- No longer wanting an item (An exchange will be offered)

Policy Update

We may update our policy occasionally. Please check back here for any amendments or email us for more information.

[The Little Shop of Mindfulness](#)

thelittleshopofmindfulness.com
support@thelittleshopofmindfulness.com