



Refund Policy

Thanks for making a purchase through The Little Shop of Mindfulness.

To be eligible for a refund, you have 14 days in which to inform us that you wish to return the product. All products must be received by us within 30 days of purchase. The product must be in the same condition that you received it, unopened, unused, and undamaged in any way, including packaging. If the order has arrived with packaging defaults, please take photos and inform us as soon as you can.

We require proof of purchase for all returns. Returns must be completed by the original purchaser.

Please provide the above information by emailing support@thelittleshopofmindfulness.com. We will reply to your email within three working days. After we receive your item, we will inspect it and process your refund if appropriate.

In the first instance, we will offer an exchange of goods. If the customer declines the exchange of goods, The Little Shop of Mindfulness will look into the request for refund further and process a refund where appropriate.

The money will be refunded to the original payment method that was used during the purchase. For credit card payments it may take 5 to 10 business days for a refund to show up on your credit card statement.

If the product is damaged in any way, or you have initiated the return after 14 calendar days have passed, you will not be eligible for a refund. If you return the item after the 30-day period you will not be eligible for a refund or exchange.

Please keep proof of postage when returning items as The Little Shop of Mindfulness cannot be held liable for goods lost in transit and will not be able to offer refunds for items lost by a postage or courier service on their return to us. Please choose a courier that has sufficient loss or damage cover when posting a return. We recommend using special delivery or recorded delivery when returning items.

Once an item has been received, we will notify you via email within 14 days whether your refund/exchange has been approved. The refund or exchange will then be processed if successful.

We will process refunds/exchanges for the following reasons where proof has been provided:

- Item is not as described
- Items is damaged/broken
- Item has missing parts

If your item has missing parts, we will try to resolve the issue by offering to post out the missing parts to you.

If anything is unclear or you have more questions, feel free to contact our customer support team.

[The Little Shop of Mindfulness](#)

thelittleshopofmindfulness.com
support@thelittleshopofmindfulness.com